



C R A B T R E E & E V E L Y N®

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December 2, 2005

Mr. Michael Schade  
Campaign Coordinator  
Center for Health, Environment and Justice  
9 Murray Street, Suite 300  
New York, NY 10007-2223

SENT VIA E-MAIL

Re: Crabtree & Evelyn PVC Packaging

Dear Mr. Schade:

As promised in our telephone conversation of November 22, 2005, I am writing you on behalf of Crabtree & Evelyn to confirm our promise to respond to your organization by March 1, 2006 with a proposed timetable for our efforts to phase out the use of PVC in our product packaging.

In the meantime, I want to convey to you our progress in reducing the use of PVC even before we were contacted by the Center for Health, Environment and Justice. As we told you in our recent telephone conversations, over the past year we have phased out the sale of amenity products in PVC for the United States and Canada. Our new amenities line is packaged in PET. We anticipate this new amenities line will be introduced in the E.U. this coming year and thereafter on a world-wide basis. Also, we advised you that the packaging in our major new product launch for the last quarter of 2005 was free of PVC.

We have committed to carefully examine the remaining product lines which are currently packaged in PVC containers in order to formulate an orderly and responsible phase out of all PVC packaging. We anticipate finishing that study so that by March 1, 2006 we can adopt a phase out plan for all PVC packaging, with specific dates.

Very truly yours,

Robert J. Kelleher  
Special Counsel

RJK/er  
cc: Rob Ditchfield, CEO Crabtree & Evelyn, Ltd.  
Tracy Van Hoven, Marketing Director  
Catie Briscoe, Director of PR/Interactive

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